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CONFIRMATION NO. 1277

SERIAL NUMBER 10/678,876 ✓	FILING OR 371(c) DATE 10/03/2003 ✓ RULE	CLASS 370	GROUP ART UNIT 2616 ✓	ATTORNEY DOCKET NO. 1202a
APPLICANTS Minh Duy Khuc, Overland Park, KS; Carl Milton Coppage, Harrisonville, MO; Bryce Alan Jones, Overland Park, KS;				
** CONTINUING DATA ***** This application is a CON of 09/301,381 04/27/1999 PAT 6,690,664				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/29/2003				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and <u>TRH PHAN TP</u> Acknowledged Examiner's Signature Initials		STATE OR COUNTRY KS ✓	SHEETS DRAWING 25 ✓	TOTAL CLAIMS 27
INDEPENDENT CLAIMS 2				
ADDRESS 28004 ✓				
TITLE Call center communications system for handling calls to a call center ✓				
FILING FEE RECEIVED 896	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	